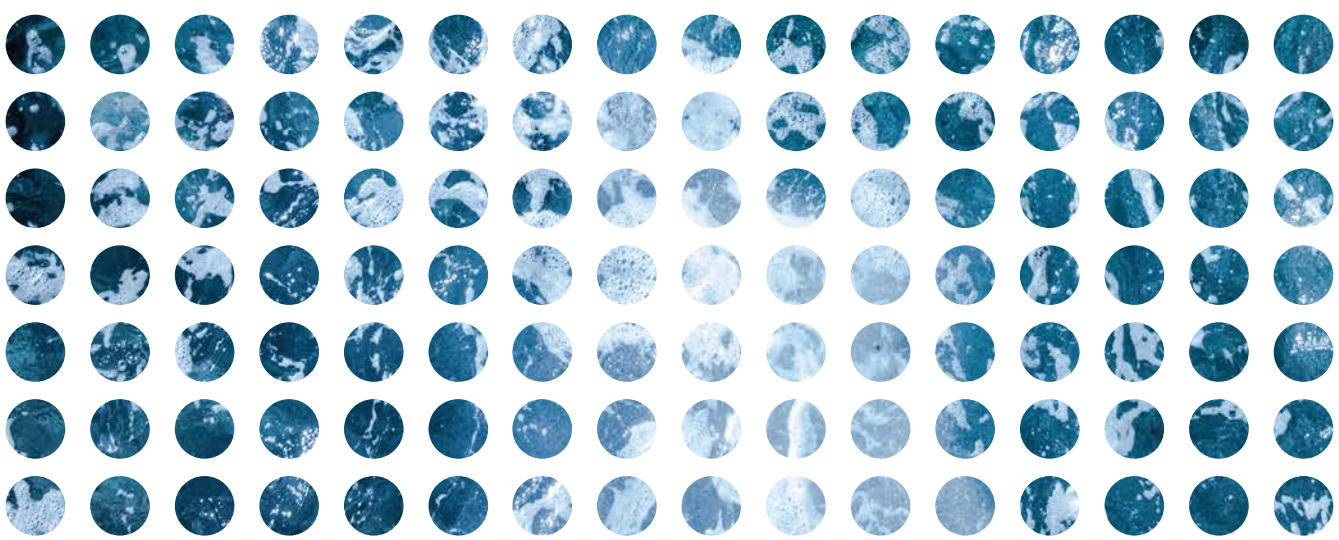
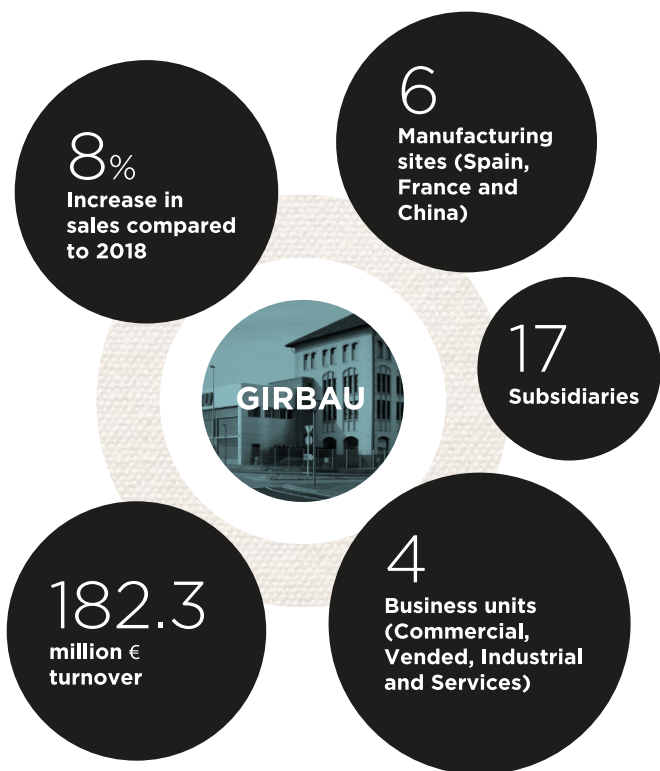


LAUNDRY BEYOND LAUNDRY SUSTAINABILITY REPORT - 2019 SUMMARY



GIRBAU, LAUNDRY BEYOND LAUNDRY

We are one of the leading groups in the world in innovative and sustainable solutions for the laundry industry, based on our own products aimed at a global market.



We celebrate 30 YEARS IN FRANCE where we have more than 4,000 clients and 20 official distributors.

VIC AND GIRBAU ROBOTICS FACILITIES NEW LAYOUTS to improve efficiency and increase capacity.

WE ARE INNOVATION

R&D and innovation are one of GIRBAU's main growth engines.

- **R&D**, application of new technologies and new product development.
- **GIRBAU LAB**, the open innovation platform for the laundry industry.

5% ANNUAL TURNOVER DEDICATED TO R&D&I

COMPACT+

New from GIRBAU Robotics that combines five functions in one machine: feeding, ironing, drying, folding and stacking.

SAPPHIRE

GIRBAU's Internet of Things to monitor the machines and in the near future, to suggest actions for their optimal use (water and energy).

MOBILE LAUNDRY MINI

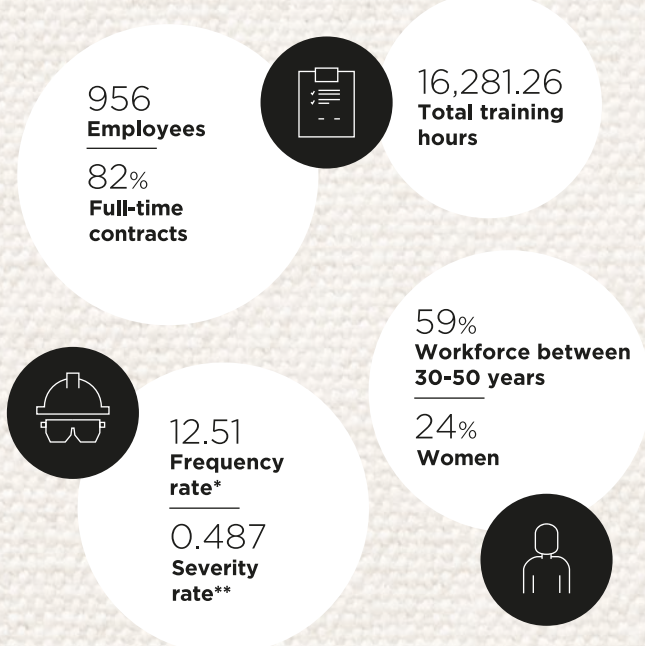
Introduces a new concept of transportable, adaptable and plug & play laundry.

WET CLEANING

A comprehensive and greener solution in partnership with major chemical companies.

EMPLOYEES

Empowerment, communication, training and development, equality, life-work balance, and health and safety are the pillars on which trust is built.



*Represents the number of accidents with sick leave (including accidents in itinere) for every million working hours.

**Represents the number of lost days per accidents per thousand worked hours.

At GIRBAU S.A. we opened the SOCIAL SPACE, with a canteen, gym and multipurpose room, for employees.

WE HAVE IMPROVED ACCIDENT RATES thanks to promoting initiatives with this objective.

CLIENTS

We are client-centric and always adapt to our customers' needs, striving to offer the most appropriate and personalised solutions.

+100 COUNTRIES WHERE PRODUCTS ARE MARKETED

ATHENA PROJECT

A transversal and global project designed to define the strategy to be followed in order to provide an excellent customer experience. It starts with segmentation in order to focus on different markets through different marketing strategies. The customer journey identifies the points of contact with the customer in order to accompany them through each of their needs at every stage, even beyond the buying process.

E-COMMERCE

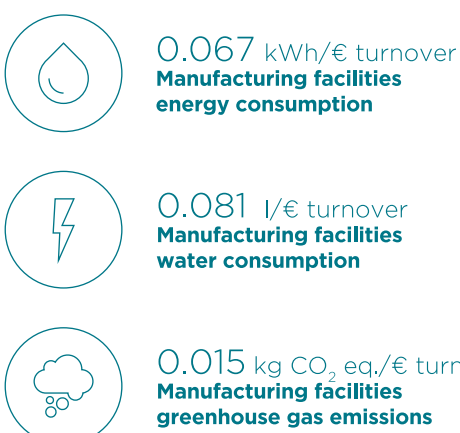
We launched the e-commerce website, for the purchase of spare parts, to offer customers a fast, easy and immediate service.

PRODUCT AND COMPONENT CERTIFICATIONS

A guarantee for our clients that all our products comply with the strictest quality and safety regulations.

ENVIRONMENT

Our manufacturing process, and in general the lifecycle of our products, is based on optimising the use of natural resources and energy, and constant improvements to mitigate and minimise their environmental impacts.



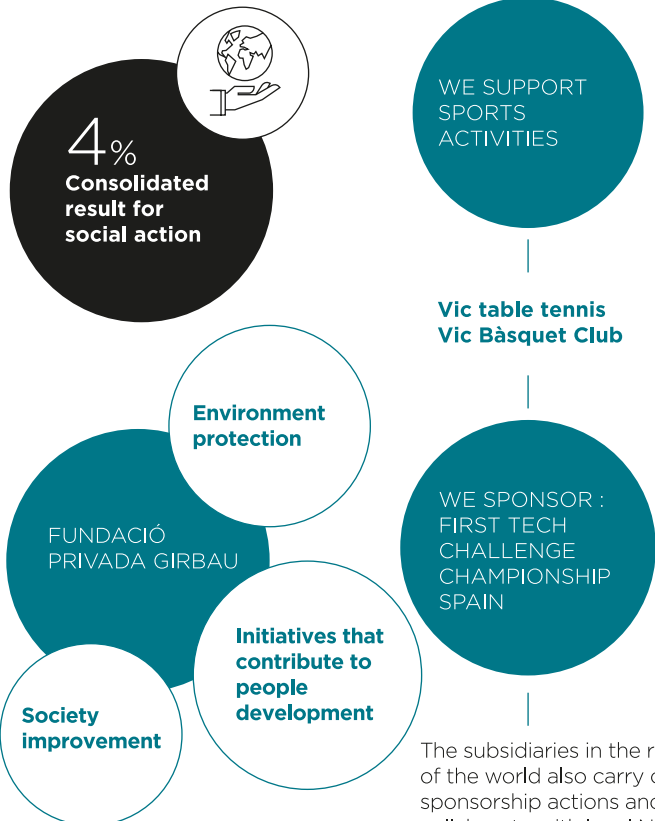
GIRBAU S.A. facilities (G1, G2 and G3) and GIRBAU Shenguang facility (G7) implemented an environmental management system certified according to the ISO 14001 standard.

Installation of solar panels for self-generated electricity on the roof of G1, with an output of 99.96 kWp in the first phase.

Through a collaboration with Elisava University Design School and the subject on materials, we work to recycle and give a second life to the solid waste generated by dryers, ironing machines, and washing machines.

SOCIAL ACTION

We are socially committed to the local communities surrounding our workplaces.



Every two years, the Fundació Privada GIRBAU holds the "NATURE AND SOCIETY" AWARD which is designed to recognise local and citizen initiatives in favour of nature and conservation. In 2019, the SECOND EDITION OF THE AWARD was held and the winning project was La Sinya Environmental Association's "Network of Environmental Observers of the Gaià River Basin."